

Nomination Ballot

My name is (nominator): Juan Ortiz, MD

I want to nominate: Judy Brohm

Nominee's hospital: Clark Memorial Health

- Use the space below (continue on the back or add pages if necessary) to **tell at least ONE story** that demonstrates why you feel this person should win the 2020 Mercy Award.
- Please print legibly and be specific (for example, explain what he/she does to support our hospitals in providing quality patient care, inspire fellow employees and/or make our communities healthier).

I walked into the ICU one morning and detected the smell of fresh breakfast. This delightful smell was not one typically found in an ICU. I discovered Judy and her husband making breakfast for the entire staff. I have worked in numerous ICUs over the last 20 years and have never experienced this before. However, what was normal was finding Judy performing yet another gracious act to demonstrate her support of nurses and the entire care team. This further illustrates her caring and giving nature – not just with a patient, but her peers as well.

Over the last three years, Judy has been available when and where we've needed her the most. Judy addresses the daily grind and difficult situations with the care team in a manner I have never seen before. She is an important piece to our entire hospital system. She is respected for her knowledge in traditional nursing as well as care management. She has also been vital in changing the world of acute care nursing. From managing sepsis protocols to assessing quality care, to being on the front line protecting nurses and patients during this horrible pandemic, Judy has shown incredible sympathy, fortitude and graciousness.

It is without hesitation that Judy should be considered for the Mercy Award.

Nomination Ballot

My name is (nominator): Rahel Teferra, MD

I want to nominate: Judy Brohm

Nominee's hospital: Clark Memorial Health

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I cannot even begin to count the number of stories I can tell about Judy. I have worked closely with Judy for the last six years. I have never met anyone so dedicated and invested in wellbeing and greatness. Her work in the hospital impacts so many. She has a passion for quality of care as she goes beyond her job description in helping educate patients, nurses, and physicians as well as the clinical teams in pharmacy and respiratory therapy. Her leadership and guidance is well respected by the entire team.

Judy's main goal is ensuring patients get the quality care they need and she does this with so much compassion. When we lost our sepsis coordinator, Judy took it upon herself to step in a resume operations without hesitation. She added the work of reviewing charts, helping manage and educate sepsis patients, implementing proven protocols to reduce HARMS, and consulting with physicians on top of her already heavy workload of patient care in the ICU and manager of our nurse residency program. It is a difficult job making sure every provider documentation is on par with high quality standards. This requires consistently approaching providers, even those who are not receptive, to discuss patient status and recommendations.

Judy proves daily that her devotion to patient care is not limited to the walls of the hospital, she cares for all those who need healing. She took it upon herself to teach classes at local nursing homes to improve patient care and help educate them on sepsis. More specifically, she built and implemented their sepsis screening tools, processes and escalation pathways for the staff to follow.

She is particularly excellent in assisting with end of life discussions as she is a good listener with a strong bed-side manner. I recently had a patient with liver disease who decompensated and soon after admission progressed into multi-organ failure. We rounded on this patient and the family. Her gentle approach about the seriousness of this disease made the family and the patient very comfortable with the decision about DNR. Afterwards, the family expressed their gratitude and happiness with the professional and personal level of care they received at Clark. I firmly believe this was because of Judy's tireless efforts and amazing ability to talk to patients with compassion.

Submit this form/your story to your Mercy Award Coordinator by the deadline.

Nomination Ballot

My name is (nominator): Lance Ballard, Director of Pharmacy

I want to nominate: Judy Brohm

Nominee's hospital: Clark Memorial Health

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I'm a surely biased but my choice is Judy. Believe it or not, Judy and I do not always see things the same way. However, she has this inner fire that burns for EVERY patient to get high-quality, evidenced-based care that I have come to respect. It's unmatched ... even if I do not agree with what she is saying, it's that drive for the patient that allows us to find a solution.

Judy has strength beyond our hospital walls. Her community outreach efforts with local nursing homes demonstrate this greatly. Judy took it upon herself to teach 17 classes to the clinical staff at a local nursing facility, Hillcrest. Her goal was to improve patient care thru education and recognition of sepsis. Most nursing facilities have no bundles or processes to quickly triage and treat patients that develop sepsis. Judy went in and implemented the 'Stop and Watch' tool that facilitates early recognition. She also built their sepsis screening tools, processes and escalation pathway for the staff to follow. During her initial time there, she also noticed most of the staff had assessment skills that were lacking (vitals, O2 sats, etc.), so she made that part of her education as well. All of this combined will certainly have an impact on patient outcomes and reduce that acuity of patients that do need transferred to a higher level of care.

In addition to nursing home outreach, Judy is an active participant in the health fairs at Clark. Most recently, she participated in a collaboration with Rory Staunton Foundation on education for sepsis prevention. She also worked with Bill Greene in our quality department to develop a children's coloring book and bookmark entitled, "Have a Cut? Cover It and Clean It."